NASA SEWP VI
ORDERING GUIDE

ROSEMAN ADVANCED COMPUTER TECHNOLOGY & SOLUTIONS CORP.

CONTRACT INFORMATION

	CATEGORY C
Scope	ITC/AV Mission-Based Services
SEWP VI Contract Number	**80TECH26D0233**
Contract Type	GWAC
Period of Performance	11/01/2026 -10/31/2036
Set-Aside	Small Business; SDVOSB

UEI **J4XHZM68CMH1** CAGE **61DX7** SEWP FEE **0.34%**

SEWP OVERVIEW

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The program is self-funded through a 0.34% usage fee included in each order and provides all Federal Agencies with acquisition support.

ABOUT RACTSOL

Roseman Advanced Computer Technology and Solutions (RACTSOL) Corp. is an SDVOSB and SDB with over a decade of experience delivering advanced IT, cloud, and AI/ML enablement to the Intelligence Community and Federal Civilian Agencies. Backed by fully cleared (TS/SCI FS Poly) professionals, RACTSOL designs, manages, and secures high-performance computing (HPC) and cloud architectures across SCIF and non-secure environments.

SEWP PROGRAM SUPPORT TEAM

Any order issues should be directed to RACTSOL's SEWP VI team at **sewpvi@ractsol.com**

Order issues, post-delivery issues, or requests for technical support may be escalated to the following Program Support team:

Haley Jackson
Program Manager

hjackson@ractsol.com
443-535-7321 ext. 5

Antoine Roseman
Deputy Program Manager

aroseman@ractsol.com
443-535-7321 ext. 9

RACTSOL
ROSEMAN ADVANCED COMPUTER TECHNOLOGY & SOLUTIONS CORP.
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ORDERING PROCESS

01
Identify Requirement
The customer develops requirements, funding information, and aquisition strategy.

CUSTOMER

02
Request Quotes
Quotes may be requested through the SEWP Quote Request Tool (QRT) at www.sewp.nasa.gov or by directly contacting RACTSOL.

CUSTOMER

03
Evaulate Responses
The Government evaluates technical, pricing, and best-value factors.

GOVERNMENT

04
Deliver Order Issued
The ordering agency issues the delivery order citing the SEWP VI contract number, contract holder information, and required lin-item details.

ORDERING AGENCY

05
Submit Order to NASA SEWP
Orders are forwarded to the SEWP PMO for validation and processing before release to the contract holder.

SEWP PMO

06
Performance & Delivery
RACTSOL performs the work and provides ongoing customer support throughout the execution.

RACTSOL

As a Category C Contract Holder, RACTSOL delivers mission-based ITC/AV service solutions to Federal Agencies under NASA SEWP VI. To confirm scope eligibility, send an overview or Bill of Materials to help@sewp.nasa.gov for a quick review of your requirements. Any order modifications must be routed through the SEWP Program Management Office.

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FAIR OPPORTUNITY

FAR 16.505(b)(1) requires that each contract holder be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contract. The FAR states that the method used to obtain fair opportunity is at the discretion of the Contracting Officer (CO), who documents the rationale for placement and price of each order. Use the online SEWP QRT to streamline this process and support required documentation. The QRT automatically identifies relevant contract holders by group or suggested source.

WARRANTY

Products and services acquired through SEWP VI are covered by the applicable manufacturer, publisher, or service provider warranty. Warranty terms vary by product and solution, and will be identified in the quote, proposal, or order documentation. Extended warranty and maintenance options may be available upon request.

For warranty-related inquiries, replacement requests, or warranty claim assistance, customers should contact the RACTSOL SEWP VI Program Support team at sewpvi@ractsol.com.

TECHNICAL SUPPORT

RACTSOL serves as a customer advocate and coordination point for technical support matters. We assist customers with issue identification, coordination with manufacturers or service providers, and escalation when necessary to ensure timely resolution. We are committed to provided responsive, high-quality support throughout the lifecycle of each SEWP VI order.

HOW TO CONTACT THE NASA SEWP TEAM

HOURS	EMAIL	CUSTOMER HELP DESK	WEBSITE
Mon-Fri, 7:30 AM - 6:00 PM (ET)	help@sewp.nasa.gov	301-286-1478	www.sewp.nasa.gov